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## Ecology to the Rescue!

## Unravelling the complexities of the digital economy

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Ecosystems Natural

Complex Adap Systems

Adaptive

\_evel Meso

Micro Level

Mega

Digital platform ecosystems (DPE) provide crucial digital infrastructures for social and economic

- interactions between several users. The success of DPEs have resulted in:
- Reduced transactional and search costs for consumers, New technologies, income streams, and greater connectivity,
- Restructuring value creation into a network of agents exchanging value continuously,

Only a handful of DPEs capture enormous value from multiple sectors across the world which has concentrated digital market power. Meanwhile, fragmented regulatory jurisdictions rely on sanctions, fines, or reactive policies which do not curtail market concentration in the long-run.

Business and economic literature has often drawn parallels between economic systems and natural systems. The term 'ecosystem' was introduced from ecology to describe networked businesses by Moore (1993)<sup>5</sup> such as Apple, Walmart, and IBM, which operated worldwide with multiple products. Since then, various ecological phenomena have been repurposed as metaphors to provide insight for digitalisation and platform models. However:

- The use of ecological metaphors is fragmented and lacks a foundational framework,
- Such metaphors have been applied in the context of platform strategy and hence lacks policy insights for regulators of digital markets.

DPEs have been comparable to natural ecosystems because they both share common, fundamental attributes of complex adaptive systems (CAS). Based on their nexus of CAS theory, we can apply the hierarchical organisations of natural ecosystems, that is, micro, meso, macro, and mega, and meta levels to organise the elements, agents, and processes found in DPEs.

Our framework enables for a systematic approach in transferring concepts, analogies, and methods from ecology into the domain of the digital economy. Such that it aims to inform regulators on the complexities inherent to DPEs, and thereby substantiate long-term policies which revive digital competitiveness and sustain the welfare gains from them.



## 5M-Level Natural-Digital Ecosystem Model

**Natural Ecosystems** 

Genomes

**Agents:** genes **Phenomena:** mutation, recombination, genetic interactions (epistasis, additivity, synergy, suppression)

Species

**Agents:** species

Phenomena: adaptation, niche theories (occupation, separation, construction), foraging, species roles (keystones, engineers)

Natural Ecosystem

**Agents:** ecosystems structures

Phenomena: food webs, stability, resilience, diversity/species richness, adaptive cycle, interaction networks, ecosystem services

Biosphere

**Agents:** biomes

**Phenomena:** environment, climate conditions, ecosystem boundaries, in- and outflows, nutrient cycles

Interconnections

**Agents:** pairwise and community interactions Phenomena: competition, cooperation, symbiosis, antagonism, syntropy, guilds, (intraguild) predation

**DPEs** 

Human and knowledge capital **Agents:** individual technologies, elements of business

strategy, behavioral drivers, motivations, objectives Phenomena: innovation, replication, spillover effects

**Products** 

**Agents:** services, technology platforms Phenomena: adaptation, niche product markets, gatekeepers, free-riding, online marketplaces

**Digital Platform Ecosystem** 

**Agents:** digital platform ecosystems Phenomena: financial flows, data metabolism, (platform) value creation and value extraction, network effects

**Industry and whole economy** 

**Agents:** Analogous and digital institutions and citizens Phenomena: ecosystem boundaries, regulatory background, cultural background, investments

Interconnections

**Agents:** pairwise and community interactions Phenomena: complementarity, value co-creation (synergisms), killer acquisition